

# 3M<sup>™</sup> Scott<sup>™</sup> Limited Warranty Overview (EN SCBA and accessories)

### Warranty terms

For items purchased through 3M Scott Skelmersdale

Materials	Standard warranty in years	Manufacture location
CE Carbon Cylinders	1	UK
CE Steel Cylinders	1	UK
ProPak Classic	1	UK
Sigma 2	1	UK
ProPak-Sigma,-i,-f,-fx	1	UK
EZ-Flo Demand Valve	10	USA
AV-3000HT (EN approved)	10	USA
Vision 3	1	UK
Promask PP	1	UK
EPIC 3 Communications (EN approved)	1	USA
3M Scott Sight	2	USA
V320 Thermal Imaging	3	USA

# CE Carbon Cylinders, CE Steel Cylinders, ProPak Classic, Sigma 2, ProPak-Sigma-i-f-fx, Vision 3 and Promask PP

The products manufactured at our factories in Skelmersdale carry a warranty of 12 months (unless stated otherwise) for parts, labour and return to site. The warranty period runs from the date of purchase by the end user. These products are warranted to be free from defects in materials and workmanship at the time of delivery. 3M Scott will be under no liability form any defect arising from wilful damage, negligence, abnormal working conditions, failure to follow the original manufacturer's instructions, misuse or unauthorised alteration or repair. Evidence of purchase date will need to be provided for any claims arising during the warranty period. All warranty claims must be directed through Scott Customer Services and in accordance with our sales return procedure.

# **AV-3000HT Facepice and EZ-Flo Demand Valve**

3M Scott Fire & Safety (3M Scott) warrants AV-3000 HT Facepiece products (THE PRODUCTS) to be free from defects in workmanship and materials for a period of ten (10) years from the date of original manufacture by 3M Scott. This warranty applies to all components of THE PRODUCTS including all accessories and optional equipment purchased and supplied at the time of original sale of THE PRODUCTS, EXCEPT electronically operated devices, consumable supplies, and storage bags. 3M Scott is obligated under this warranty is limited to replacing or repairing (at 3M Scott's option) THE PRODUCTS or components shown to be defective in either workmanship or materials. Only personnel of Scott or, when directed by 3M Scott, authorised 3M Scott agents are authorised to perform warranty obligations. This warranty does not apply to defects or damage caused by any repairs of or alterations to THE PRODUCTS made by owner or any third party unless expressly permitted by 3M Scott product manuals or by written authorisation from 3M Scott. To obtain performance under this warranty, and as a condition precedent to any duty of 3M Scott, the purchaser must return such products to 3M Scott, a 3M Scott authorised distributor or a 3M Scott authorised service center.

Any product returned to 3M Scott shall be sent to 3M Scott (Attn: Warranty Claim Dept.), 4320 Goldmine Rd, Monroe, NC 28110-9346. This warranty does not apply to any malfunction of or damage to THE PRODUCTS resulting from accident, alteration, misuse or abuse.

#### **EPIC 3 Communications**

3M™ Scott™ Fire and Safety (3M Scott) warrants all EPIC 3 communications devices, associated accessories, unused consumable supplies, and carrying cases supplied with THE PRODUCTS to be free from defects in workmanship and materials for one (1) year from the date of original manufacture by 3M Scott.

3M Scott's obligation under this warranty is limited to replacing or repairing (at 3M Scott's option)
THE PRODUCTS or components shown to be defective in either workmanship or materials. Only personnel of 3M Scott or, when directed by 3M Scott, authorised 3M Scott agents are authorised to perform warranty obligations. This warranty does not apply to defects or damage caused by any repairs of or alterations to THE PRODUCTS made by owner or any third party unless expressly permitted by 3M Scott product manuals or by written authorisation from 3M Scott. To obtain performance under this warranty, and as a condition precedent to any duty of 3M Scott, the purchaser must return such products to 3M Scott, a 3M Scott authorised distributor, or a 3M Scott authorised service center. Any product returned to 3M Scott shall be sent to 'SCOTT SAFETY' (Attn: Warranty Claim Dept.), P.O. Box 569, Monroe, NC 28111. This warranty does not apply to any malfunction of or damage to THE PRODUCTS resulting from accident, alteration, misuse or abuse.

### 3M Scott Sight Thermal Imaging Camera

3M Scott Fire and Safety (3M Scott) warrants all 3M Scott Sight devices, associated accessories, and unused consumables supplied with the product to be free from defects in workmanship and material under reasonable/ordinary conditions, use, and service for a period of two (2) years from the date of original manufacture by 3M Scott. 3M Scott's obligation under this warranty is limited to replacing or repairing (at 3M Scott's option) or components shown to be defective in either workmanship or materials.

## V320 Thermal Imaging Camera

3M™ warrants the V320 Thermal Imaging Cameras (also referred to as 'the thermal imager') and their accessories to be free from defects in materials and workmanship from the date of shipment from the factory. This warranty is in lieu of all other warranties expressed or implied. This warranty applies as follows; 3 Years: Thermal Imager and batteries.

1 year on all accessories: Desktop Charger and Lanyard System. This warranty does not apply to fabric components as they can be adversely affected by undue exposure to heat, sun, ozone or other hostile conditions. WARRANTY DISCLAIMER: This warranty shall be null and void if 3M determines that the thermal imager or its accessories have been damaged by neglect, misuse, accident, abuse, power surges, over-exposure to heat, abnormal wear and tear, or other perils outside the design tolerances of the thermal imager. The following additional conditions shall void all warranties: 1) Unauthorised repair, modification, or alteration of the thermal imager and/or its accessories. 2) Damage caused by failure to use and/or maintain the thermal imager and/or its accessories in accordance with the manufacturer's written instructions. 3) Damage in shipping. 4) Damage caused by use of a non-approved battery or battery charger. 5) Non-service-related damage. 6) Damage caused by improper storage or transportation. INFORMATION: The use of non-factory authorised parts or components, or the failure to maintain and use the system as directed in the operating manual, voids all warranties.

RESPONSIBILITIES OF 3M UNDER THE WARRANTY: Provided the end user/distributor detects and reports (in writing) defects to 3M within the warranty period stated above, 3M shall either repair or replace either the components or the thermal imager, at its sole option, once its responsibility has been determined under the warranty. This repair/replacement shall be the user's sole and exclusive remedy.

3M Scott expressly disclaims any liability for special, incidental or consequential damages in any way connected with the sale or use of 3M Scott products, and no other firm or person is authorised to assume any such liability. The warranties stated above are taken from product documentation applicable to the respective products. In the event of any discrepancy between the above provisions and the warranty provisions stated in product documentation, the warranty provisions stated in product documentation included with the product apply.

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